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August 14, 1997

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY



NSBA

*Excellence and Equity
in Public Education
through School Board
Leadership*

Office of Advocacy

- William B. Ingram
President
- Anne L. Bryant
Executive Director
- Michael A. Resnick
Associate
Executive Director

The Honorable Reed E. Hundt
Chairman
Federal Communications Commission
1919 M Street, N.W.
Washington, D.C. 20554

Dear Chairman Hundt:

On behalf of the National School Boards Association (NSBA) and the 95,000 local school board members we represent through our federation of 53 states and territories, it is my pleasure to nominate Anne L. Bryant, executive director of NSBA, to serve on the Boards of Directors of the Universal Service Administrative Company (USAC) and the Schools and Libraries Corporation. Anne is a longtime champion of the wise use of technology in the education of our nation's schoolchildren. As the executive director of the National School Boards Association, she represents a vital constituency that will be the key decision makers in utilizing the new Universal Service Fund for schools and libraries.

NSBA has been active in education technology for decades in many venues. Anne Bryant has been directly involved in the implementation of the Snowe-Rockefeller provision of the Telecommunications Act of 1996. She testified on behalf of NSBA and the Education and Library Networks Coalition (EdLiNC) before Congress and the National Association of Regulatory Commissioners in support of this vital program. NSBA also includes the Institute for the Transfer of Technology to Education (ITTE). Founded in 1988, ITTE has been instrumental in educating local board members, administrators, and teachers about the uses of technology. ITTE provides a critical bridge between policymakers, administrators, educators, and technology provider companies. Its goal is to help representatives of these diverse groups better understand each other's needs and the needs of America's children.

I am certain that Anne Bryant's commitment, expertise, and leadership would be a great asset to USAC and the Schools and Libraries Corporation. If you have any questions, please call her, or Michelle Richards, Director of Federal Programs, at 703-838-6722.

Sincerely,

William B. Ingram
President

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AUG 15 1997

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Anne L. Bryant, Ed.D.
Executive Director



Excellence and Equity
in Public Education
through School Board
Leadership

As executive director of the National School Boards Association, Anne L. Bryant heads a federation of state and territorial organizations dedicated to advancing education through citizen governance of public schools. The federation reaches 15,500 school districts involving 95,000 school board members. She directs a 130 person staff in Alexandria, VA, implementing policies to help the state associations and local school boards provide leadership for today's children in order to develop tomorrow's leaders.

A native of greater Boston, Massachusetts, Bryant is an experienced association executive and brings to NSBA a strong background in education. She has written widely on gender equity, volunteer-staff leadership issues and the role of the federal government in education. In addition, she has been interviewed on numerous national news broadcasts, including ABC's *Good Morning America*, NBC's *Today Show* and the *CBS Morning News* on educated-related topics.

Bryant testifies before Congress, carrying the message that the education of our public school students is the nation's top priority. Recently she provided testimony before the FCC on education rate discounts on behalf of EdLINC and NSBA. She serves as a spokesperson for NSBA to the news media and national organizations, forging new partnerships to guarantee every child an equal opportunity for a high quality education.

Bryant is an advisory commissioner of the Education Commission of the States and serves on the boards of Simmons College and the United Nations Association. Currently Bryant serves as Co-chair (with NEA) on CEO Forum of Education & Technology, an organization of 20+ high technology CEO's assembled to report to the nation on progress in technology and education. She recently completed two terms on the board of the Independent Sector, a coalition of over 800 corporate, foundation and voluntary organizations.

Prior to joining NSBA in July 1996, Bryant was executive director of the American Association of University Women, a national organization advancing equity for women and girls in education, the workplace and the family. She was Vice President of the Professional Education Division of P.M. Haeger & Associates, a Chicago association management firm. She holds an Ed.D. degree from the University of Massachusetts and B.A. from Simmons College.

In 1987, Bryant was named a fellow by the American Society of Association Executives (ASAE), and in 1992 was honored for her leadership with the Key Award, the ASAE's highest recognition. In 1983, she was awarded the University of Massachusetts Alumnae Achievement Award for Outstanding Contributions to the Field of Education and in 1993 she received the Alumnae Achievement Award from Simmons College. In June, 1996, she was awarded an honorary Doctorate of Humane Letters from the University of New England, College of Osteopathic Medicine.

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ANNE L. BRYANT

Office: National School Boards Association
1680 Duke Street
Alexandria, VA 22314
703/838-6700

Home: 2373 S. Queen Street
Arlington, VA 22202
703/920-4720

PROFESSIONAL EXPERIENCE

1996-present

Executive Director
NATIONAL SCHOOL BOARDS ASSOCIATION
NATIONAL SCHOOL BOARDS FOUNDATION

Job Responsibilities

- directs 130 member staff
- manages consolidated budgets of \$18.6 million (2 corporations)
- develops strategic plans, goal setting and budgets
- testifies before Congress in areas of top priority to association
- speaks to internal (53 state and territorial organizations) and external audiences
- serves as a media spokesperson for the organization
- seeks corporate and foundation support for NSBA programs
- reports to two NSBA boards and is ex officio member of each

NSBA is a federation of 53 state and territorial organizations, dedicated to advancing education through citizen governance of public schools. The federation reaches 15,500 school board districts, including 95,000 school board members.

The NSB Foundation was launched in 1995 to encourage and prepare local school board members to become catalysts for educational change and agents for systemic reform in the public schools (so that all students will be prepared to meet the challenges of tomorrow.) Its focus for 1998-2000 is on technology and learning, urban education, and research on school governance .

NSBA incorporates several strategically aligned organizations, the Council of Urban Boards of Education, Council of School Attorneys (3000 lawyers who serve school districts), and the National Caucus of Black School Board Members and the National Caucus of Hispanic School Board Members of NSBA.

1986-1996:

Executive Director

AMERICAN ASSOCIATION OF UNIVERSITY WOMEN
AAUW EDUCATIONAL FOUNDATION
AAUW LEGAL ADVOCACY FUND

AAUW has a membership of 160,000 college and university graduates, a local branch (chapter) system in 1700 communities, and 850 college and university members. It is one of the oldest and largest women's organizations devoted to advancing equity and education for women and girls. The AAUW Educational Foundation and Legal Advocacy Fund are the philanthropic arms of the organization together there are 120 staff and total budgets for all three corporations of \$14.4 million.

The American Association of University Women, founded in 1881, focuses on promoting education and equity for women and girls. Through its national, state and local organizations it works on such issues as: educational reform, civil rights, equal pay for equal work, reproductive rights and vocational and higher education.

The AAUW Educational Foundation awards fellowships, research and community action grants to women scholars, public school teachers and community organizations. The Foundation administers a \$2.8 million annual program and grant budget in support of four primary activities:

- 1) Since 1888 scholastic fellowships provided annually to over 200 American and International women scholars who receive support for doctoral and post doctoral study (average grant \$12,000 per year).
- 2) Since 1990, research commissioned for such studies as: Shortchanging Girls, Shortchanging America: the nationwide poll on girls' self esteem; The AAUW Report: How Schools Shortchange Girls: a review of all published data from 1980-1992 on status of girls in our public schools; Hostile Hallways: a nationwide survey on sexual harassment in American schools. (Research project range: \$35,000 - \$150,000).
- 3) Community Action Grants to local organizations and individuals to improve the effectiveness of K-12 math and science education for girls.
- 4) Through the Eleanor Roosevelt Fund, grants to between 12-20 public school teachers to pursue further study or to provide special programs for girls at risk in their schools.

The AAUW Legal Advocacy Fund provides funding for women students, faculty and staff seeking judicial redress for discrimination in higher education. Its activities include:

- 1) Legal case support (since 1984, 32 cases adopted totaling \$188,000. The average case provides \$5000 per individual).
- 2) Development of a network of lawyers, past litigants and social scientists the provides pro bono advice to women in higher education.
- 3) Presentation of a Progress in Equity Award given annually to programs on college campuses which exemplify innovative and replicable programs for women on campus.

1978-1986

Vice President, Professional Education Division
P.M. HAEGER AND ASSOCIATES, INC.
500 N. MICHIGAN AVENUE
CHICAGO, IL 60611

P.M. Haeger and Associates, Inc. provided overall management services to several professional associations. Its client list included The National Association of Bank Women and its Educational Foundation, The International Association of Auditorium Managers and its Foundation, The American Women's Society of Certified Public Accountants, The American Association of Diabetes Educators, The Committee of 200 (women business owners) and an association of specialist surgeons. Company billing \$5 million, 70 employees.

Job Responsibilities:

- directed leadership and management training programs for clients
- consulted with both client and non-client associations and industry in areas of strategic and long-range planning
- functioned as the #2 (administrative) manager of the firm reporting to the president

Areas under supervision:

- corporate growth and financial management
- strategic and long-range planning
- administration of an educational foundation for the association of women bankers
- career, leadership and management training and a bachelors degree program in three cooperating colleges

1972-1974

Assistant to the Academic Dean
SPRINGFIELD TECHNICAL COMMUNITY COLLEGE
SPRINGFIELD, MA

Job Responsibilities: (part time while in graduate school)

- developed proposals for federal and state government funding
- assisted in selecting staff to run projects and developed cooperative programs between the college and the University of Massachusetts, Amherst

Memberships and Appointments

Current:

CEO Forum on Education & Technology Co-chair (with NEA) - An organization of 20+ high technology CEO's assembled to report to the nation on progress in technology & education.	1997-Present
Simmons College, Boston, MA Board Member, Simmons College Corporation Ex-officio, Executive Committee Chair, Committee on Instruction	1971-Present
United Nations Association of the USA, New York, NY Board of Directors Board of Governors Chair, Nominating Committee Finance Committee Member	1988-1991 1991-1997 1993-94 1995-96
American Society of Association Executives, Washington, DC Member, Nominating Committee Treasurer, ASAE Foundation Board of Directors, ASAE Foundation Board of Directors	1975-Present 1997 1990-1991 1988-1991 1985-1988
Education Commission of the States, Denver, CO Advisory Commissioner	1986-Present
Heritage College, Toppenish, WA Member, National Advisory Committee for Focus Five Campaign	1991-Present
Scholastic Inc. Member, National Advisory Board	1997-present
Mississippi University for Women, Columbus, MS National Advisory Council	1991-Present
Business Executives for National Security, Washington, DC	1985-Present
Women's Forum of Washington, DC	1993-Present

Memberships and Appointments

Past

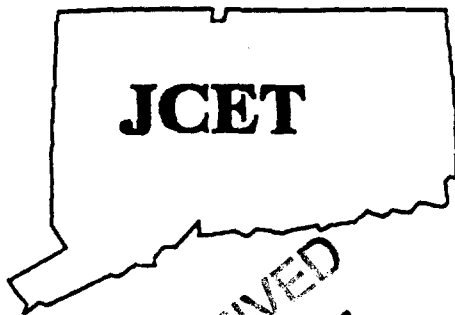
Hospital Corporation of America, Nashville, TN Board of Directors (merger with Columbia 2/94)	1993-1994
Independent Sector, Washington, DC Board of Directors	1988-1994
Chair, Management Committee	1991-1993
National Coalition for Women and Girls in Education, Washington, DC Vice-Chair	1989-1991
Chair	1991-1993
Washington Center (College Internship Program), Washington, DC Board of Directors	1986-1992
American Association for Higher Education, Washington, DC Director	1980-1987
Council for Adult and Experiential Learning, Chicago, IL Chairman, Board of Trustees	1980-1987 1985-1986
Chicago Finance Exchange, Chicago, IL	1985
Chatham Hall, Chatham, VA Member, Board of Trustees	1973-1980
Member, Executive Committee	1976-1980
Suffolk University Visiting Committee, Boston, MA Appointed Member	1977-1979
Boston Public Library Board of Examiners, Boston, MA Appointed Member	1975-1977

Honors and Awards

University of New England, College of Osteopathic Medicine Honorary Doctorate of Humane Letters	1996
Georgia Society of Association Executives The Abit Massey Lecture Award	1995
The United Nations Association of Greater Boston Achievement Award for Leadership	1995
Simmons College, Alumnae Achievement Award	1993
American Society of Association Executives Certified Association Executive	1986
ASAE Fellow	1987
ASAE Key Award for Outstanding Leadership	1992
University of Massachusetts William H. Cosby, Jr. Award	1983
Boston YWCA Woman of the Year for Education	1976
Simmons College Crown Zellerbach Award for Academic Achievement	1971

Education

- Ed.D. University of Massachusetts, Amherst, MA
Concentration in Higher Education, 1978.
Doctoral Dissertation: Faculty Collective Bargaining in Higher Education: A Case Study of the University of Massachusetts.
- B.A. Simmons College, Boston, MA
English and Secondary Education, 1971.
Member of Honor Society, 1967-1971



ORIGINAL
STATE OF CONNECTICUT
JOINT COMMITTEE ON EDUCATIONAL TECHNOLOGY
Established by P. A. 91-30

CC96-45

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AUG 15 1997
FCC MAIL ROOM

August 13, 1997

Office of the Secretary
FCC
1919 M St. NW
Washington, DC 20554

Dear Sir:

On behalf of the Connecticut Joint Committee on Educational Technology (JCET), it is my pleasure to nominate two individuals for membership on the Universal Service Administrative Company (USAC) Board of Directors. The JCET is a legislatively established committee charged with developing and maintaining a long range plan for educational technology and assisting the State Board of Education and the Board of Governors for Higher Education with the effective coordination of educational technology. The committee is composed of representatives from K-12 and higher education, professional education associations, business and industry, legislators and telecommunications providers. The JCET nominates Mr. Richard Akeroyd for the director representing libraries and Mr. Alfred Hopkins as a director representing schools. The JCET feels confident that these nominees have the experience with, knowledge of and commitment to the effective implementation of the Universal Service Fund to serve effectively on the Board. The requested information and resumes are attached.

Thank you for your consideration of Richard Akeroyd and Alfred Hopkins for positions on the Universal Service Administrative Company Board of Directors. If you need additional information on either one of our nominees, please feel free to call me at 860.666.4595.

Sincerely,

Merle W. Harris

Merle W. Harris, Chair
Joint Committee on Educational Technology

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CC96-45

**Universal Service Administrative Company Nomination
Representing Libraries**

Richard Akeroyd, State Librarian

Connecticut State Library

231 Capitol Ave.

Hartford, CT 06106

Phone: 860.566.4301

Fax: 860.968.3244

E-mail: Rakeroyd@csl.ctstateu.edu

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FCC MAIL ROOM

Dick Akeroyd currently serves as the State Library's representative to the JCET (Joint Committee on Education), a legislatively established committee developed to assist the State Board of Education and the Board of Governors for Higher Education to effectively and efficiently use technology. The JCET is charged with developing and maintaining a long-range plan for educational technology. In addition to general participation, Dick has served on the JCET legislative and USF subcommittees.

Dick has been an active participant in activities related to the Universal Service Fund at both the state and national level. He has co-chaired a subcommittee of the JCET working to assist the schools and libraries in Connecticut with planning and application for USF discounts. The work of this committee was instrumental in moving forward on USF issues with the DPUC, making Connecticut to be one of the first states to obtain state DPUC acceptance of the nationally established rates. The committee has worked throughout the spring and summer to gather and disseminate information to schools and libraries and to plan for the most efficient means for coordinating state initiatives. The State Library has developed material to help public libraries develop and/or adapt their technology plans, posted USF information on its web site and engaged in discussion with library cooperatives throughout the state.

In addition, Dick is responsible for overseeing library development in the state, including technology applications and the implementation of a Connecticut Library Network. Dick has been an asset to the work of the JCET through his leadership efforts in bringing about collaboration among the State Library, Department of Education and Higher Education. As a result, much coordination of planning for libraries and technology has occurred.

At the federal level Dick served as a COSLA (Chief Officers of State Library Agencies) representative to the U.S. Department of Education "E-Rate Implementation Working Group" which was established in response to paragraphs 571 and 574 of the FCC's May 8 USF ruling. As a result, he is familiar with issues and recommendations regarding technology plans, application forms/process and aggregation of requests. Dick also gained experience at the national level through his involvement with both White House Conferences on Library and Information Services, serving on the planning committee for the 1979 conference and as Advisory Committee Chair and general Co-chair of the 1991 Conference.

RESUME
RICHARD G. AKEROYD JR.

56 Kingfisher Circle
South Windsor, CT 06074
(860) 528-5483
Internet: rakeroyd@csi.ctstateu.edu

Connecticut State Library
231 Capitol Avenue
Hartford, CT 06106
(860) 566-4301
(860) 566-8940 (FAX)

EDUCATION

University of Connecticut (1973-1977), Ph.D. Program in Educational Media and Instructional Technology. Thirty credit hours completed.
University of Pittsburgh (1968-1969), MLS.
University of Connecticut (1965-1968), BA.

HONORS AND AWARDS

Phi Delta Kappa (University of Connecticut Chapter)
Beta Phi Mu (University of Pittsburgh Chapter)
Librarian of the Year, 1985 (Colorado Library Association)
American Library Association Washington Office, 50th Anniversary Honor Role, 1996

LIBRARY EXPERIENCE

October 1986 to present - Connecticut State Library

State Librarian. Chief executive officer for the State Library, serving as the administrative agent for the State Library Board in the implementation of all policy matters and the operation of the Library and its divisions and units. Functional responsibility includes a main research library, the State Archives, the State Public Records Administration, the Museum of Connecticut History, a Library for the Blind and Physically Handicapped, and two Library Service Centers, with an annual operating budget of \$10 million; also includes planning for statewide networking and resources sharing programs, promulgation of regulations and standards, and administration of state and federal grant programs.

January 1980 to September 1986 - Denver Public Library

Assistant City Librarian/Director of Public Services:
Acting City Librarian, May 1984 to July 1985

Responsible for the administration of all public service functions for a library system consisting of a central research library, 21 branches, two bookmobiles, hospital and city jail libraries, an administrative and support services facility, and a cable TV channel, with an annual operating budget of \$12 million. Full participation in the daily administration and direction of the library, and overall administration in the absence of the City Librarian. Actively represented the library before the City Council, the State Legislature, and with various city and state agencies.

September 1977 to November 1979 - National Commission on Libraries and Information Science

Program and Planning Consultant for the White House Conference on Library and

Information Services. Member of a seven person planning staff with two major areas of responsibility: consulting with states in planning their pre-White House Conference activities, and participation in overall planning and implementation of the national White House Conference held in November 1979.

September 1969 to September 1977

Connecticut State Library, Director of Planning and Research (August 1974 to September 1977)

University of Connecticut Library, Assistant to the Director of Special Collections (September 1969 to August 1974)

Manchester Public Library, Reference Librarian (part time) (September 1971 to July 1972)

PROFESSIONAL ACTIVITIES AND MEMBERSHIPS

Member of the Coalition for Networked Information, and co-chair of its Working Group on Legislation, Codes, Policies, and Practices. Also serving on the Steering Committee for ConneCT'96, a project to wire public and school libraries for Internet connectivity.

Currently serving on the Board of Directors of the Northeast Document Conservation Center, and the Council of State Library Agencies of the Northeast (COSLINE). Chaired the Advisory Committee for the second White House Conference on Library and Information Services (1989-1991), and co-chaired the White House Conference (July 1991).

Member of various professional associations including the American Library Association, the American Society for Information Science, the Chief Officers of State Library Agencies, the Council of State Libraries in the Northeast, and the Connecticut and New England Library Associations. Have held a variety of offices and committee chairmanships.

Have published numerous articles in the professional literature, and made numerous presentations at conferences in the U.S. and Canada. Delivered a paper on National Information Policy Development for the U.S. Information Agency and the National Library of Canada (November 1991). Most recent publication is "The Connecticut Library Network," *Library HiTech*, Vol. 14:2-3 (1996).

PERSONAL DATA

Born January 25, 1942, married, two grown children. Veteran U.S. Air Force (1961-1965), honorable discharge, Vietnam veteran. Interests include fishing, hiking, bicycling, skiing, and travel.

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**Universal Service Administrative Company Nomination
Representing Schools**

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Mr. Alfred Hopkins, Asst. Executive Director
Area Cooperative Educational Services
205 Skiff St.
Hamden, CT 06517
Phone: 203.407.4400
Fax: 203.407.4590
E-mail: hopkins@aces.k12.ct.us

Mr. Hopkins serves on the JCET (Joint Committee on Educational Technology), a legislatively established committee, as a representative of the regional educational service centers. The JCET is charged with developing and maintaining a long range plan for educational technology and with advising the State Board of Education and the Board of Governors for Higher Education in matters pertaining to the use of technology in the teaching and learning process. Al has served as the co-chair of the JCET subcommittee on the Universal Service Fund (USF). The committee has been meeting throughout the spring and summer to assist the schools and libraries in Connecticut in preparing and applying for USF discounts. In addition, he has taken responsibility for posting comprehensive, up-to-date information on USF issues and links to other sites with USF information on the ACES web site.

Al was instrumental in the development and implementation of the Knowledge +, a project linking schools, libraries and municipalities in 14 Connecticut towns. As coordinator for the project, Al worked with and coordinated to efforts of many different groups to form this partnership. This experience has enabled him to become familiar with the issues, governance structure and technology needs of educators, but also towns and libraries.

In other activities related to the USF, Al has served on the AAESA (American Association of Education Service Centers) Telecommunications Task Force. He participated as one of Connecticut's representatives to the 1st Secretary of Education's Technology Conference and attended the EdLiNC Conference on the USF, including meetings with NARUC (National Association of Regulatory Utility Commissions), the Department of Education, the FCC and the 43 members of EdLiNC. Also, Al has read extensively on the actions and decisions related to the USF and is one of the best informed individuals in our state on this topic.

203-238-9575

Resume
Alfred H. Hopkins, Jr.

186 Avery Avenue
Meriden, CT 06450-5948

Professional Experience

July 1998 - Present

Assistant Executive Director for Administration and Operations, Area Cooperative Educational Services, Hamden, Connecticut.

Responsibilities:

Manage the fiscal and building operations and Food Services of Area Cooperative Educational Services; supervise all renovations and new construction, oversee OSHA and ADA; oversee Distance Learning Consortium; supervise the Directors of Technology, and Transportation; develop budgets for presentation to Governing Board; present to boards of education regarding available technology services.

September 1977 - June 1990

Director of Technology and Administrative Services Division, Area Cooperative Educational Services, Hamden, Connecticut.

Responsibilities:

Managed Computer Services and a statewide computer network; administered monitoring and servicing of all telecommunication lines throughout the network; administered the designing, programming, and testing of all data processing enhancements; analyzed and produced application systems; supervise the production of documentation for all applications; supervised use of all applications presently in operation.

February 1976 - August 1977

Information Service Specialist, Capitol Region Education Council, West Hartford, Connecticut.

Responsibilities:

Developed client awareness of available information services, negotiated with clients on their information needs, developed search strategies in response to such questions, developed local data based on education, and assisted in the development of a statewide educational data base..

Educational Background

1965 - 1983

University of Hartford, West Hartford, Connecticut, graduate work.

1965

Bachelor of Arts, cum laude, Florida Atlantic, University, Boca Raton, Florida. Major: French.

Facsimile Transmittal

ETS Educational Telecommunication Services Corp
Phone- 206-831-5624
FAX- 206-831-5697
46306 SE 131st Street
North Bend, WA 98045
e-mail: etscorp@brigadoon.com

Date: 8-14-97

Attention: Hon. Reed Hundt, Chairman - FCC

From: Paul Brandenburg ETS

Number of pages (including this cover): 2

Comment(s):

For your review and consideration.

Reply requested: ☐ Yes ☐ No

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AUG 15 1997

**FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY**

Educational Telecommunication Services Corporation

August 14, 1997

The Honorable Reed Hundt
Chairman
Federal Communications Commission
1919 M Street NW, Room 814
Washington, D.C. 20554

Dear Mr. Hundt:

Educational Telecommunication Services Corporation, a private sector telecommunications and production company, is pleased to endorse the selection of Brian L. Talbott, general manager of the STEP/Star Network, to the federal USAC Board.

Dr. Talbott's strengths include a belief in public-private partnerships, a commitment to technology as an educational "equalizer", a diversity of educational experience and the ability to build coalitions.

Our firm has an existing relationship with STEP/Star for the production of televised instructional programs. By combining the best of the public and private sectors, we are producing exemplary programs which are disseminated on a nationwide basis to K-12 and adult audiences.

Dr. Talbott would bring the same determination, skill and guidance to the USAC Board that he has brought to STEP/Star. I strongly recommend his appointment to the board.

Sincerely,



Paul E. Brandenburg
President

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CONNECTICUT STATE LIBRARY

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

RICHARD G. AKEROYD JR.

State Librarian

TEL: (203) 566-4301 - FAX: 566-8940

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DATE:

8/11/97

TO

Name:

Sara Parker

Location:

Missouri State Library

Tel. No.

Fax No.

573 751-3612

FROM

Name:

Richard G. Akeroyd Jr.

Location:

Connecticut State Library

Tel. No.:

(203) 566-4301

Fax No.:

(203) 566-8940

No. of pages (including cover page):

3

MESSAGE:

RESUME
RICHARD G. AKEROYD JR.

AUG 15 1997

56 Kingfisher Circle
South Windsor, CT 06074
(860) 528-5483
Internet: rakeroyd@csl.ctstateu.edu

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY
Connecticut State Library
231 Capitol Avenue
Hartford, CT 06106
(860) 566-4301
(860) 566-8940 (FAX)

EDUCATION

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University of Pittsburgh (1968-1969), MLS.
University of Connecticut (1965-1968), BA.

HONORS AND AWARDS

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Beta Phi Mu (University of Pittsburgh Chapter)
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American Library Association Washington Office, 50th Anniversary Honor Role, 1996

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Assistant City Librarian/Director of Public Services;
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Program and Planning Consultant for the White House Conference on Library and

Information Services. Member of a seven person planning staff with two major areas of responsibility: consulting with states in planning their pre-White House Conference activities, and participation in overall planning and implementation of the national White House Conference held in November 1979.

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PROFESSIONAL ACTIVITIES AND MEMBERSHIPS

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Currently serving on the Board of Directors of the Northeast Document Conservation Center, and the Council of State Library Agencies of the Northeast (COSLINE). Chaired the Advisory Committee for the second White House Conference on Library and Information Services (1989-1991), and co-chaired the White House Conference (July 1991).

Member of various professional associations including the American Library Association, the American Society for Information Science, the Chief Officers of State Library Agencies, the Council of State Libraries in the Northeast, and the Connecticut and New England Library Associations. Have held a variety of offices and committee chairmanships.

Have published numerous articles in the professional literature, and made numerous presentations at conferences in the U.S. and Canada. Delivered a paper on National Information Policy Development for the U.S. Information Agency and the National Library of Canada (November 1991). Most recent publication is "The Connecticut Library Network," *Library HiTech*, Vol. 14:2-3 (1996).

PERSONAL DATA

Born January 25, 1942, married, two grown children. Veteran U.S. Air Force (1961-1965), honorable discharge, Vietnam veteran. Interests include fishing, hiking, bicycling, skiing, and travel.



State of Arizona
DEPARTMENT OF LIBRARY, ARCHIVES AND PUBLIC RECORDS
Office of the Director

STATE CAPITOL
1700 W. Washington - Room 200
Phoenix, Arizona 85007
Phone: (602) 542-4035
FAX: (602) 542-4972

GLADYSANN WELLS
Director

MARY JOHNSON
Deputy Director

August 12, 1997

Attn: Nominations for Universal Service Administrator Committees

Office of the Secretary, CC Docket No. 96-45
Federal Communication Commission Room 222
1919 M. Street, NW
Washington DC 20554

Dear Secretary:

As State Librarian of Arizona, representing all types of libraries and a wide range of cultural institutions, I thank you for your call for nominations.

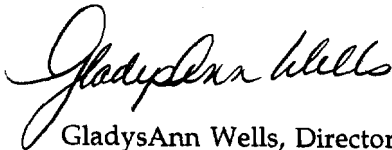
For the Universal Service Administrator Advisory Committee

I nominate Chris Cole
Maricopa County Library
17811 North 32nd Street
Phoenix, Arizona 85023

This individual has my complete confidence and the confidence of colleagues statewide. He would be an asset to these important efforts because he brings considerable knowledge and expertise to the tasks at hand. His resume is attached.

I would be happy to supply additional information or discuss this nomination in person (602) 542-4035.

Sincerely,


GladysAnn Wells, Director

c/e: Chris Cole

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List ABCDE

Cole

Christopher H. Cole
8235 E Rovey
Scottsdale, AZ 85250-5839
602/506-2958 work
602/596-1635 home

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**Automation - Technical Services Coordinator, 1990-
County Librarian, 1994-1997
Maricopa County Library District, Phoenix, AZ**

Direct 2 professional and 11 support staff in the Technical Services Automation unit. This unit acquired over 16,000 titles and 75,000 items per year. Direct the courier operations serving the Library District's 12 locations and 14 other library systems.

Managed the operation of an on-line computer system with 180 terminals. The system serves a multi-type clientele of public, academic, and special libraries. This system features circulation, cataloging, opac, acquisitions, serials modules, full Internet connectivity, electronic mail and access to remote and local databases. Other features include automated telephone notification of request and overdue notices and automatic telephone book renewal. The system also features a CD-ROM server allowing wide area access to 12 different CD-ROM products.

Represented the Library District as County Librarian at Library meetings. Served as Chair of the Maricopa County Library Council. Coordinate the development of a county-wide masterplan for library service involving 14 separate institutions. Coordinated activities by the County Librarian's Association on the state aid program.

**Legislative Chair
Arizona Library Association, 1995.**

Work with a professional lobbyist and committee to develop and implement a legislative program. Legislative achievements include the exemption of library collection purchases from state and county sales tax. This effectively increased library's purchasing power by 5%. Implemented an annual legislative day for libraries at the state capitol.

Technical Services Manager, 1989-1990
Kalamazoo Public Library Kalamazoo, MI

Directs 2 professional and 28 support staff in the Cataloging, Acquisitions, and Material Processing unit (CAMP) and the Borrower Services Unit (BSU). The CAMP division acquires, catalogs, and processes 8,500 titles and 24,000 items per year. These items are purchased for the public systems and an additional 26 schools. The BSU division handles circulation, reserves and overdoes for the main library and system-wide patron registration. The Main Library circulates over 385,000 items per year.

Coordinated the specification and selection process to purchase an integrated on-line system. The RFP for this system was issued in collaboration with RMG Associates. Preliminary work included the cost analysis of a shared system with a local university versus a stand-alone system.

Coordinated system-wide microcomputer acquisitions, use, and training. These duties involve needs analysis, configuring of work stations, task analysis and creation of software solutions. Conduct the training of staff in computer basics and specific software packages.

Technical Services Coordinator, 1986-1989
Scottsdale Public Library, Scottsdale, AZ

Directed 2 professional and 8 support staff in the acquisitions, cataloging, and processing of 16,000 titles and 34,000 items per year. Exercised budget control over Technical Services section. This included determining employee salaries under Pay for Performance system. Implemented the installation of the ATLAS system in the Technical Services section. This included a complete reorganization of work flows and routines. The result was a reduction of average total processing time from 4-5 weeks to 5-7 days. Changes in processing and acquisitions procedures resulted in a 30% cost savings.

Served as computer liaison to the city data processing unit. Directed the acquisition and installation of all microcomputer equipment in library. This included determining equipment and software needed and coordinating training on both the UNISYS system and MS-DOS software. A special project was assisting in the design and implementation of two compact disk work stations for the Reference Department.

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Technical Services Manager, 1977-1985
Cedar Rapids Public Library Cedar Rapids, IA

Directed 1 professional and 7 support staff in the acquisitions, cataloging, processing, mending, and binding of 8,000 titles and 14,000 items per year. Served as chief management negotiator for annual collective bargaining agreement.

Wrote the successful LSCA grant to fund the installation of an OCLC terminal. Reviewed and reorganized departmental work routines concurrent with the installation of OCLC. These changes removed a 10 month backlog of uncataloged materials and reduced average processing time to 7 days.

Directed the conversion of the library's collection of over 170,000 titles to a machine readable form. This conversion was performed by a special crew of 12 FTE temporary workers and library staff. Conversion of the collection took 11 months.

Planned and supervised the installation of the ATLAS on-line system. This system from Data Research Associates included a public access catalog, circulation, acquisitions, and cataloging modules. The computer system linked a main library with two branches and a mobile unit. Initial duties included writing the Request for Estimate and coordinating the selection committee. Subsequent duties included serving as contract administrator, system manager, and installing the ATLAS system in a new 80,000 square foot central library.

Planned and participated in the training of all library staff on the new ATLAS system. Helped formulate a multi-departmental approach to the implementation of the computer system. This approach included a complete reappraisal and rewriting of library policies and procedures in reaction to the changes brought by computerization. Team members represented all library departments and both management and the bargaining unit.

Visiting Instructor , 1981
University of Iowa Graduate Library School Iowa City, IA

Taught the beginning course in cataloging and classification in the graduate program. Teaching duties were in addition to a full-time position at the Cedar Rapids Public Library.

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Technical Services Librarian, 1975-1977
Rock Island Public Library, Rock Island, IL

Supervised the acquisitions, processing, mending and binding of all book and audiovisual materials, and the maintenance of card catalogs. Cataloged all adult book and audiovisual materials. Regularly scheduled Reference Desk assignments answering queries and collection development.

EDUCATION:

B.A., History, 1973, Kalamazoo College, Kalamazoo, MI.
Awarded honors on departmental comprehensive examination.

M.L.S., 1974, University of Illinois, Urbana, IL.

M.B.A. coursework, University of Iowa, Iowa City, IA
17 semester hours in the night program.

PROFESSIONAL MEMBERSHIPS

American Library Association, 1974 to present.

Arizona Association of county Librarians, 1995 - 1997
President, 1995

Arizona State Library Association, 1986-
Executive Board, 1996-
Legislative Committee, 1994 -

Central Arizona Library Cooperative, 1994 -
President, 1995 -

DRA Users Group, President 1992-93
Software Development Advisory Committee, 1996-
Cataloging Interest Group, Chair, 1988-89.

Kirkwood Community College, Library Technician Education Advisory Board, 1980-85
Iowa Library Association, 1977- 1985

Resources & Technical Services Section, Chair, 1983-84.

Iowa OCLC Council Executive Board, 1980-83.

Iowa AACR-2 Implementation Committee, 1979-80.

Michigan Library Association, 1989 - 1991

OCLC Users Council Alternate Delegate, 1990

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